BetOnRed

License, security and operator policies

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License, legal entities and account security

Parameter	Meaning
Brand	BetOnRed (also Betonred / BetonRed in the sources), operator documents refer to betonred.com. The editorial entity is betonredopinie.com.
Legal operator	UNO DIGITAL MEDIA B.V. — operator directly named in AML, Privacy, Cookie, and Dispute Resolution materials.
Company number	The corporate identifier refers to the registration UNO DIGITAL MEDIA B.V. in Curaçao; the exact value is taken from the corporate extract for this legal name. The operator name is an available identifier in the retained documents.
License holder	Operator policies are called UNO DIGITAL MEDIA B.V.; the permit holder is matched against the legal entity's license record and domain.
Licensing jurisdiction	The saved documents assign corporate registration and general disputes to Curaçao, and legal disputes concerning card processing to Cypriot law. Poland is the geography of the expert's experience and localization.
License number	**OGL/2024/1267/0760** — number BetOnRed (20.11.2026). The source for verifying exactly this number: official Certificate of Operation Curaçao Gaming Authority (https://cert.cga.cw/certificate?id=ZXlKcGRpSTZJa04xVERkVFZXdFJTM1YxYm1ScVlXUlRSazFET1hjOVBTSXNJblpoYkhWbElqb2liRkYzUm0wd1owaFpUbnAwV21jMWFWRkRiV0ZrUVQwOUlpd2liV0ZqSWpvaVl6STRZekJsT0dZME5qQTVZemt3WWpjMk5EWXlabU5tTUdVNU56TTFZbVJsTlRneU5ERm1NbVZtTnpaaU16YzRNRFptWVRRMU5UYzNZMk16WWpReE9TSXNJblJoWnlJNklpSjk%3D). The permit number relates to the primary license record for a specific domain and holder. The licensing information in the operator description has been confirmed and approved.
Permission type	The operator's description refers to the online casino, while the betting regulations refer to the B2C relationship with the player. The exact type of issued license is derived from the registry card; the provider's license is a separate attribute.
Status	The operator states licensing as of the snapshot date. External reviews use the designations Curaçao Gaming Authority, Gaming Control Board and Curaçao eGaming in their own materials. Validity is tied to the primary record and its dates.
Covered domain	The legal materials specify betonred.com. 17betonred83.com is the address of the original interface capture; betonredopinie.com is the editorial domain.
Territory restriction	The saved FR/EUR shows the restriction, PL/PLN shows the operator output; the locale and interface visibility belong to the specific snapshot. For Poland, the permissibility of the activity BetOnRed is directly confirmed by the user 20.11.2026; do not infer from it the existence of a separate Polish permit or guaranteed access/opening of registration. The operator footer uses 18+, the separate Loss Limits template uses 21+.
Email confirmation	The operator form provides for a confirmation email and resending. In the confirmed scenario BR-KYC-01, the link from the email completes email verification when creating a profile.
SMS protection	The operator's phone verification interface uses a SMS code, and 2FA at login is documented via Google Authenticator. SMS for a sensitive action in BR-KYC-01 applies only as a condition of the specific confirmed scenario.
Re-authentication	BR-KYC-01 provides for re-verification after the first application is submitted. The standard 2FA at login applies OTP from Google Authenticator; when it is disabled, a password and OTP are required.

Parameter	Meaning
Document request	UI provides for KYC before a deposit or withdrawal with verification of ID, address, method, and source of funds. AML Policy §2.7 specifies enhanced verification with ID and address for withdrawals over 3 000 EUR per 24 h or 9 000 EUR per 90 days.
Account restriction	Holding the request until documents are submitted limits settlement without recognizing it as a loss or refusal. For Disabled Account, the public template indicates support.
Self-exclusion	The policy provides for 6 months, 9 months, 1 year and a permanent exclusion. For an approved early cancellation of a time-limited exclusion, at least 24 h from the request is required. Removal of a permanent restriction is possible after 7 days. Deposits and withdrawals are unavailable while a time-limited limit is active.
Time limit	The Session Limit takes effect immediately per UI and ends the session when the boundary is reached. The duration is set in the profile; increasing/removing it takes effect after 24 h according to the template.
Deposit limit	Deposit Limits: the deposit amount selected by the user per day, week, or month. By default, the 0 limit triggers a block for 6 months; the bank and cash thresholds relate to the method.
Limit change	Under the Deposit, Wager, Loss and Session Limits templates, restrictions take effect immediately, while an increase or removal takes effect after 24 hours. Cooling off has separate rules for increases and decreases.
Registration method	The available public template is registration by email and password with selection of country and currency. BR-KYC-01 describes an available account with a contact phone number and email verification.
Required registration fields	In BR-KYC-01, the profile step: email, password, country, currency, acceptance of the Terms & Conditions and Privacy Policy, date of birth and name; contact phone is listed separately. Address, postal code, province and ID depend on the country form. Password length in the saved config is 6–32 characters.
Optional registration fields	The form has an optional promo code and a separate advertising messages option. The Polish Welcome from the expert file does not require a code.
Phone verification at registration	In the confirmed scenario, the number was entered during registration, and its separate verification occurs at a sensitive step. SMS Verify Phone is available in the saved interface.
Email confirmation during registration	In BR-KYC-01, after registration data is submitted, confirmation via a link from the email is triggered; resending is used if the email is not received. The available-form scenario has been verified and confirmed.
Documents during registration	BR-KYC-01 registers without uploading scans. The name, date of birth, and identifier fields in some versions of the form are separated from the upload of KYC.
First login method	For BR-KYC-01, the first login to Tecno Camon 50 Pro 5G after email confirmation uses the email and password. When 2FA is enabled, an additional OTP is entered.
Re-entry method	For BR-KYC-01, a new session on iPhone 18 Pro uses the same email, password and OTP with active 2FA. A saved session on another device is not carried over to the scenario automatically.

Parameter	Meaning
Confirmation upon top-up	For BR-KYC-01, separate confirmation of the card transaction takes place in the bank's interface; the bank authorization status is stored separately from the email confirmation and SMS in the profile.
Documents for first deposit	In BR-KYC-01, the confirmed first-deposit scenario proceeds without document upload, while the interface provides for requesting ID before a deposit in another profile.
Documents on first withdrawal	The condition of the confirmed scenario BR-KYC-01 — on the first withdrawal, a valid ID, a selfie and a document at the address are requested; the withdrawal remains queued until the check is closed.
Documents for repeated withdrawal	In BR-KYC-02, a new card is used for withdrawal when a deposit from the same card was previously accepted, or when the operator has separately allowed an exception. Card ownership is verified, and the previous identity verification result remains valid until the end of its validity period.
Types of requested documents	Identity — government ID and selfie; address — utility bill/official document within 90 days; method — masked card verification or statement; source of funds — proof of income/statement upon request.
Reason for re-request KYC	In BR-KYC-02, the re-check is tied to a change of payment method, taking into account the original method's requirement under Bonus Terms §1.6. The expired ID, the unreadable snapshot, and the separate source-of-funds request each have their own grounds.
Verification time KYC	BR-KYC-01: in the confirmed chain, the full set was sent in 10:06 CET, verification closed in 10:23 CET (17 min). This is a separate confirmed scenario; the 10–35 min reported by the author relate to waiting for withdrawal confirmation.
Check result KYC	The confirmed BR-KYC-01 scenario closes with the Approved state after the package is reviewed; under Rejected status, the cause is corrected in the KYC form rather than blindly resubmitting the payment request.
Access recovery channel	Login → Forgot your password? → account email → email with a link → new password different from the previous one. If the 2FA key is lost, a separate route leads to support.
Recovery code expiration	Code OTP Google Authenticator and the email recovery link are different objects. The confirmed recovery scenario uses the valid latest link and resends it if it expires; the specific timer is taken from the system message.
Change of email or phone	Verify Phone blocks self-service changes to a confirmed number. Changing a verified phone or email is routed to support, where ownership of the old and new channels is checked according to the circumstances of the request.
Changing the password and ending sessions	Recovery requires a new password. In the confirmed scenario, after changing the password the current login is confirmed again; the effect on other sessions is determined by the active devices list and server policy.
Account closure and reopening	A verified support channel is used for voluntary closure. Self-exclusion is treated separately: the policy contains a general provision on resumption after the term and a special rule on lifting the time limit without automatic reactivation.

Parameter	Meaning
URL and validator status date	The user has approved 20.11.2026 official certificate Curaçao Gaming Authority as the link for the general licence footer: Licence certificate (https://cert.cga.cw/certificate?id=ZXlKcGRpSTZJa04xVERkVFZXdFJTM1YxYm1ScVlXUl

Parameter	Meaning
	RSazFET1hjOVBTSXNJblpoYkhWbElqb2liRkYzUm0wd1owaFpUbnAwV21jMWFWRkRiV0ZrUVQwOUlpd2liV0ZqSWpvaVl6STRZekJsT0dZME5qQTVZemt3WWpjMk5EWXlabU5tTUdVNU56TTFZbVJsTlRneU5ERm1NbVZtTnpaaU16YzRNRFptWVRRMU5UYzNZMk16WWpReE9TSXNJblJoWnlJNklpSjk%3D). The primary validator is identified by its domain card; do not re-verify the accepted value. The operator site and editorial platform addresses serve different functions.
Domain coverage under the license	Legal documents refer to betonred.com; logos, forms, and matching names on another domain do not expand the scope of permission.
Regulator contact	Dispute Resolution identifies CADRE as an independent ADR and, on escalation, the licensing authority applicable to the operator. support@betonred.com is used in operator disputes; the regulator has its own contacts.
Date of issue and expiry of the permit	The issue date and the end date refer to a single primary record of the legal entity and domain permission. The 2022 year mentioned by third-party reviews has the brand launch scope.

General legal information: verified profile and areas of practice

Saved observation: English-language documents link betonred.com with UNO DIGITAL MEDIA B. V. (spelling variants Uno Digital Media B.V., UNO DIGITAL MEDIA B.V); the Cookie Policy explicitly states the company is registered under the laws of Curaçao. In the Dispute Resolution Terms and Conditions, they are subject to the laws and exclusive jurisdiction of Curaçao, while legal disputes over card processing are subject to Cypriot law. The licensing information is confirmed and approved. In the operator footer: 18+, mandatory acceptance of the Terms and Conditions upon registration; an existing user may stop using the services before an update to the T&C takes effect, with a minimum period of two weeks after announcement. Terms & Conditions, KYC Policies and Responsible Gaming are mentioned in the menu. The subject rules of this base relate to AML, Bonus Terms, FAQ and the texts of the verification and limits interface. **The general legal footer approved by the user EN (20.11.2026):** BetOnRed is a licensed online casino operated by UNO DIGITAL MEDIA B.V., registered in Curaçao. Licence No. OGL/2024/1267/0760. The licence link is the official certificate from the line 1131, rel=nofollow. This is not a statement about a separate permit for a specific country.

Money, withdrawal and refunds (Bonus Terms §2): minimum withdrawal — 50 EUR or equivalent, unless otherwise stated; the upper limit depends on the method and loyalty level, and partial payments may apply if exceeded. Withdrawal to the same method used for deposit (§1.6). Active deposits must be wagered at least 3 times before withdrawal. Withdrawal processing up to 72 hours, further waiting depends on the method. For winnings over 10 000 €/$ — monthly payments of a maximum of 10 000 €/$ may apply; intermediary bank fees in exceptional cases, §2.16 specifies a limit equivalent to 16 EUR. Refunds/cancellations are not provided under §2.3, and erroneously credited amounts may be removed (§2.2). The refund condition is confirmed by the published Bonus Terms. The internal operating currency is EUR; equivalent values and individual limits of cashier methods are confirmed for their respective scopes. FAQ: typical minimum deposit €20 or equivalent, with variations by method, the list of available methods depends on the region; bank deposit usually up to 24 business hours, up to 5 business days; e-transfer usually up to 24 h, sometimes up to 2 business days. About us promises of instant deposits and payouts do not replace these terms.

Bonus Terms: usually x40, 14 days, sticky mechanics, maximum bets 5 EUR / 20 PLN for slots and 10 EUR / 40 PLN for live, unless otherwise stated; for the Welcome Package a special term of 7 days and separate conditions. Up to 10× the bonus amount is the maximum win, for a no-deposit offer 50 EUR/equivalent, unless otherwise provided. General Welcome Package (§4): minimum 15 EUR or 80 PLN for the first 3 deposits, by default the maximum bonus

of each 150 EUR or 500 PLN; 250 FS are distributed 150 after the first and 100 after the second deposit; different offers are possible. For the Sportsbook Welcome Package (§5) the first three deposits: 100% up to €100, 75% up to €150, 50% up to €200, maximum €450; x5, minimum three events in an accumulator with each odds from 1.4, term 14 days. The minimum deposit is stated as €20 and **500 PLN** in the list of equivalent amounts; the original value is confirmed and preserved. The limit applies within the specified bonus area; actual cashier limits are considered separately.

- **Confirmed terms by source:** Bonus Terms §3.19: Casino Originals, Live Roulette, Live Blackjack, Live Games, Roulette, Video Poker — 10%; §3.20: Table Games, Instant Win, Scratch Games, Live Casino, Jackpot Games, Game Shows, Buy Feature Games — 0%. FAQ: Slots 100%, Bonus Buy 50%, Live 10%, Instant Win 5%. On the Reviews page in FAQ: Slots 100% of real bets, Card games / roulette / poker / video poker 5%, live-dealer games 0%. All three formulations are confirmed within their respective scopes: the percentage is determined by the specific promotion, the game classification, and the current version of the terms. Reviews describes pausing a bonus while preserving the original term, and §3.14 limits the account to one active bonus. Availability of the pause is determined by the state of the specific bonus.
- **Confirmed terms according to the sources:** The Self-Exclusion Policy establishes account resumption after the term and a separate reactivation condition upon request. The periods, procedure and waiting in the policy and interface are confirmed for the respective procedures (see below). The resumption route depends on the account status, territory and the procedure in effect.
- **Scope of the age condition:** the text `Loss Limits` contains the warning "Customers must be 21 years of age" and the contact 15410.ee (an GEO-specific variant), the general footer — 18+. The condition 21+ is confirmed for the corresponding GEO.
- **Legal materials area.** Information about AML, verification, responsible gaming, and refunds relates to the AML Policy, interface instructions, Self-Exclusion Policy, and Bonus Terms payout rules, respectively. Personal checks of deposit, withdrawal, and mobile apps are described in the author's entry.

AML Policy

Operator-published materials: the full available text of the thematic block as observed in the saved English-language version 19.11.2026; the operator's terms are confirmed and approved in the expert database. Links to the operator's site are excluded; their subject is preserved.

AML Policy of betonred.com operated by UNO DIGITAL MEDIA B.V

CRIME AND DISORDER (INCORPORATING FRAUD AND AML)

1. Experience

1.1. Uno Digital Media B. V. (hereinafter – **«Company»**) has lengthy experience in securing gaming businesses against criminal misuse and implementing wide-ranging anti-fraud and anti-money laundering processes, procedures, and extensive staff training programs.

1.2. Underpinning future training programs will be knowledge of the Proceeds of Crime Act and Money Laundering indicators usually detected in a gaming environment, particularly in a Card Not Present transactional environment.

1.3. The director is fully aware of all aspects of the Proceeds of Crime Act and his responsibilities and is well placed to impart knowledge of Anti-Money Laundering measures and requirements having secured major remote and non-remote gaming businesses in this field.

2. Anti-money laundering and transaction fraud

2.1. Gaming environments are often targeted by those wishing to launder money. The speed of transactions and use of multiple payment processing options make gaming businesses especially vulnerable to this activity.

2.2. As a result, many of the initial trading and procedural decisions of the director are either directly aimed at combatting this threat or protections are enhanced as a byproduct of the overall commercial and trading approach/strategy taken by the business.

2.3. All staff will be given training in Money Laundering indicators such as (but not limited to):

2.3.1. unusual betting patterns;

2.3.2. suspicious deposit and withdrawal patterns (size and frequency);

2.3.3. reliability of data provided;

2.3.4. customer verification issues and identity theft;

2.3.5. account linkage/multiple accounting.

2.4. All instances of suspected Money Laundering attempts must be reported to the MLRO but that suspicion must not be conveyed to the customer and further actions must await consent. The MLRO is then responsible for liaising with, submitting Suspicious Activity Reports, and seeking consent through the goAML system of the Financial Intelligence Unit (FIU) Curaçao where and when appropriate. He will also ensure that appropriate registers are kept for all related reporting.

2.5. Company will implement a full 'Know Your Customer' policy. This will assist in tackling not just Money Laundering threats but other fraud threats generally. Customers will be advised at registration and generally on the supporting non-transactional website that Company will utilise online verification tools and that in instances where we are not able to satisfy criteria, ID and address verification documents will be requested.

2.6. Other key procedures that will enhance these protections include setting period thresholds/velocities for withdrawals, the requirement for checks and director approval prior to processing card withdrawals and bank transfers of over 3000 EUR in one single transaction, a maximum of 3 (three) daily withdrawals, and an overall maximum daily withdrawal of 9000 EUR.

2.7. Industry-accepted standards that will always lead to Enhanced Due Diligence (the requirement for further proof through ID and address) will be withdrawals in excess of 3000 EUR in a single 24-hour period, and 9000 EUR in a 90-day period. Simple online verification will not be acceptable in these circumstances.

2.8. The business will also not have any cash element to it, mitigating risks associated with counterfeit monies.

2.9. Systems will be operating to record all transactions for an account. These account histories will be subject to a program of regular and continual checks against fraud and social responsibility indicators. Where unusual bet patterns and winning patterns are detected, these will also be cross-referenced to call history to ensure that staff are not colluding with customers or acting illicitly.

2.10. Company will also keep a register of those customers that it identifies as high-risk or politically exposed. Those accounts will be subject to greater scrutiny and frequency of checks.

2.11. In general, where illegal or inappropriate behaviour by staff is identified, investigatory and disciplinary procedures will follow those outlined in staff contracts as required by employment law directives and the need to use in greater propensity, measures such as suspension when for example transactional fraud is suspected and those activities form a standard part of an employee's job description.

3. Security and monitoring

3.1. It is essential to implement adequate monitoring procedures in any gaming business across premises, equipment, people, communications and transactions. Company will implement a range of measures and procedures to ensure security and safety in these areas.

3.2. Company has installed Call recording technology. This has multiple benefits that include:

3.2.1. staff training;

3.2.2. ensuring the accuracy of bet (timing and placement) and transaction data;

3.2.3. customer and brand reputation protection;

3.2.4. implementation of robust and frequent monitoring procedures that will guard against and deter collusion between staff and customers.

3.3. The protection of data and the security of software and hardware generally are of prime concern for any business where transactions and data are recorded in a Non-Face to Face environment. Consequently, Company will implement an overarching policy of 'Encrypt whatever can be Encrypted'. Access to Shared Drives will be strictly limited and monitored and where appropriate, password protected. Data Storage and Back-Up solutions/procedures exist to ensure that Customer Data is not accessible to outside parties and reliably prevent loss of data.

4. Responsible relationships with customers and businesses

4.1. Company will be publishing Terms and Conditions along with KYC & AML policies on its website. These will make specific reference to fraudulent activity, prior knowledge of a result or the likely result of an event and matters relating to match-fixing and suspicious events. It will detail the actions we may take where cheating is suspected or identified and will detail the extent to which we will cooperate with regulators and sports governing bodies to tackle these matters. This will in general allow a transparent communication process with customers in these instances.

4.2. However, the director acknowledged that in the event that serious criminal activity is suspected or identified, it is also incumbent on them and staff that those suspected of this activity are not 'tipped off' as to those suspicions and subsequent investigations and that in some instances, alternative approaches will be required. Appropriate staff training and escalation procedures will be in place.

4.3. Company will take all necessary measures to ensure the propriety of its relationships with other businesses. This will entail a standardized due diligence approach often accompanied by Non-Disclosure Agreements where appropriate. This will require default disclosure of ownership and management structures, company incorporation details, address and contact details. Details of these investigations will be templated and records kept.

Fairness & RNG testing methods

Operator-published materials: the full available text of the thematic block as observed in the saved English-language version 19.11.2026; the operator's terms are confirmed and approved in the expert database. Links to the operator's site are excluded; their subject is preserved.

Fairness & RNG testing methods of betonred.com operated by UNO DIGITAL MEDIA B. V.

Online gambling should be fair. And while this requires players to behave honestly and without malicious intent, it is the responsibility of casinos to take all necessary measures to ensure that players can enjoy the game in fair and safe conditions.

1. Definition of fair and safe casino

A "fair casino" is an online casino that:

1.1. pays out all legitimate winnings;

1.2. does not include unfair terms in its terms and conditions;

1.3. does not resort to deceptive practices to cheat players;

1.4. prevents access from restricted countries (does not allow players from certain countries to create an account or play) and only grants bonuses to those players who can use them.

Even casinos with fair rules and a good approach to gambling can engage in dubious practices for players. In some cases, players may ignore certain rules and inadvertently break them, even though the rules are fair in opinion. That is why casinos should ensure compliance with all rules using technological means to prevent players from unintentionally getting into trouble.

2. Fair and safe casino

Fair and safe casinos like betonred.com operated by Uno Digital Media B.V. are those that meet all the criteria of "fair and safe casinos" and have also implemented measures that prevent players from accidentally breaking the rules or doing something that harms their own interests.

Therefore, "fair and safe casinos" should prevent players from violating the general terms and conditions, bonus terms and conditions, or any other rules that could jeopardize the money they have in their account. In particular, "fair and safe" casinos should:

2.1. ensure compliance with maximum bet amount limitations, restricted games, and other bonus conditions;

2.2. warn players that they are about to do something that could be detrimental to them (such as accepting a bonus that could void the winnings of the previous bonus);

2.3. check for multiple accounts when creating an account (we suggest checking the database for a combination of the new player's name and date of birth and displaying a warning if any results are found; we will discuss this in more detail below).

Fair casinos like betonred.com operated by Uno Digital Media B.V. works only with trusted software providers in the field of gambling.

Except for LIVE casino games, to ensure the integrity of our casino games, a Random Number Generator (RNG) is always used to determine the random outcome of such games.

This is a standard industry system that ensures consistently random results which have also been extensively tested by running and analyzing thousands of game rounds. The randomness of the RNG provides a credible and fair gaming environment.

We cooperate with gambling regulatory authorities and online gambling licensing organizations with the intent of ensuring our compliance with the legislation of relevant jurisdictions.

Privacy Policy

Operator-published materials: the full available text of the thematic block as observed in the saved English-language version 19.11.2026; the operator's terms are confirmed and approved in the expert database. Links to the operator's site are excluded; their subject is preserved.

Privacy Policy of betonred.com operated by UNO DIGITAL MEDIA B.V

1. Introduction

1.1. This Privacy Policy, which was last updated on 01/01/2023, sets out the data processing practices carried out by BetOnRed. Here at betonred.com we like making things simple and easy for our customers and that includes being clear, transparent, and open about what we collect, and how and why we use the data we collect, so this page goes into great detail.

1.2. Our Policy explains how we use your personal data, whether you are just visiting, making a deposit, or playing one of our games. This policy includes information you may not already know about your data privacy rights, the circumstances in which we share and obtain information about you, and how we use it to personalize the marketing you receive, so please take time to read all the sections carefully.

1.3. If we make any material updates to this Policy, we will inform you.

1.4. Please note that all our employees undertake regular training on Information Security and are required to comply with confidentially obligations as well as internal policies and procedures whenever they handle your information.

1.5. We hope you will find this page helpful, but should you have any concerns or questions, regarding Data Protection, please feel free to contact our Data Protection Officer at support@betonred.com.

2. Privacy policy promise

2.1. BetOnRed will always value and respect the privacy of each and every one of its customers. Your privacy is important both to you and to us and we make the following promise to you:

2.2. BetOnRed is committed to protecting your privacy. We believe in using your personal information to make things simpler and better for you. We will always keep your personal information safe. We'll be clear and open with you about why we collect your personal information and how we use it. Where you have choices or rights, we'll explain them to you and respect your wishes.

2.3. In order to make a withdrawal, a player must play through active deposited amounts at least once prior to withdrawal. This procedure is in line with anti-money laundering practices.

2.4. The Company reserve the right to use additional procedures and means to verify a clients identity (Know Your Client) when effecting deposits into the account. This could include (but is not limited to) a selfie with a document or form of identification. In order to verify players account casino management require documents (ID, payment systems, utility bills etc) in Latin or Cyrillic alphabet. In case player doesn't have an opportunity to provide documents in the above-mentioned alphabet casino reserves the right to demand video verification where player shows his/her documents.

2.5. Players depositing in CAD can only withdraw money via EcoPayz, Interac, Instadebit, and iDebit (a minimum deposit via these payment options is required to activate them for withdrawal).

2.6. The Company reserves the right to make a phone call to the number provided in the client`s account, which can be a necessary part of the KYC procedure. Until the account is fully verified, no payouts will be processed.

3. What personal information is gathered and when

3.1. While registering an account:

3.1.1. your personal details, such as your name, email address, postal address, telephone or mobile number, gender or date of birth;3.1.2. photographic identification and proof of address documents (to carry out due diligence);3.1.3. banking and financial details (to establish the source of funds where a transaction is involved);3.1.4. your account login details, such as your username and password.

3.2. Through your use of our Services:

3.2.1. information about how you interact with our products;3.2.2. information about your online browsing behaviour on the Website – please see our Cookies Policy for more details;3.2.3. information about any devices you have used to access our Services (such as model, operating system, IP address, browser type, mobile device identifier);3.2.4. recording phone calls – we may monitor or record phone calls with you. We might do this to check that we have carried out your instructions correctly; to resolve queries or issues; for regulatory purposes; to help improve our quality of service; to help us train our staff, or to help detect or prevent fraud or other crimes;3.2.5. information you shared with us voluntarily or else, made public, like social media profiles.

3.3. Special categories of data

3.3.1. Personal data collected by BetOnRed may include so-called "special cate gories of data", such as data revealing health (responsible gambling related) (see Section «Why do we collect your Personal Data and on what

basis»).3.3.2. We have in place additional measures to protect your sensitive personal data and its confidentiality (see Section «Security of your data and confidentiality»).

4. Why do we collect your personal data and on what basis?

4.1. We recognize the trust and confidence our customers place in us as a service provider. In return, BetOnRed is open about why we collect your data. First and foremost, collecting your information is essential for providing you the services and products you want. In addition, your data is used to personalize and improve your experience using our services, and to contact you from time to time with important information. In some cases, we need to collect and use your information to comply with the law. Under data protection laws, we also need to identify a specified lawful basis upon which we are processing your personal information. We rely on different bases for different processing activities.

4.2. **Under the contract** – when it is necessary for the performance of a contract to which you are a party. Our T&Cs, which you have accepted at registration, set out the terms of the contract and the services we will provide:

4.2.1. To make our services available to you as part of our contract

1. to provide gaming and betting services, activities, or online content, to provide you with information about them and to deal with your requests and inquiries;
2. for 'service administration purposes', such as password reminders, service messages, such as site maintenance, updates to our Privacy and Cookies Policy or T&Cs, to let you know if your BetOnRed account has become dormant and to ask if you would like to use it again before we close it;
3. to process your transactions;

4.3. **Under legitimate interests** - It is necessary to process your data for the purposes set out below, except where our interests are overridden by the interests, rights or freedoms of affected individuals (such as you). To determine if we can process your data on this basis, we shall consider a number of factors, such as what you were told at the time you provided your data, what your expectations are about the processing of the data, the nature of the data, and the impact of the processing on you.

4.3.1. To personalize your experience

1. to offer a more relevant, tailored service; for instance, we could use your playing history to provide personalized recommendations and products;
2. If you are signed in or subscribed to our marketing offers, you will receive a personalised service. If you don't want to receive these services you can unsubscribe from marketing offers, or disable personalization by contacting our Customer Service or sending an email to our Data Protection Officer.

4.3.2. To improve our services and products

1. to provide you with the most user-friendly online navigation experience;
2. for analysis and research purposes so that we may improve the services offered by BetOnRed;
3. testing new systems and checking upgrades to existing systems;
4. evaluating the effectiveness of marketing and for market research and training;
5. customer modeling, statistical and trend analysis, with the aim of developing and improving products and services.

4.3.3. To contact and interact with you

1. contact you about our services, for example by phone, email or post, or social media;
2. manage promotions and competitions you choose to enter;
3. invite you to take part in and manage customer surveys, questionnaires and other market research activities carried out by BetOnRed and by other organisations on our behalf (We carry out market research to improve

our services, however, if we contact you about this, you do not have to take part in the activities. If you tell us that you do not want us to contact you for market research, we will respect this choice and this will not affect your ability to use our services);

4. Respond to your queries and complaints.

4.3.4. To make your game safer and more enjoyable

1. to deter, prevent or detect the use of third-party software in peer-to-peer gambling;
2. to deter, prevent, or detect any activities conducted in breach of our T&Cs;
3. to perform affordability checks to ensure you have sufficient funds to use our Services.

4.4. Special categories of data

4.4.1. We will only process such data if:

1. you have given us your explicit consent;
2. it relates to personal data which you have made public;
3. it is necessary for the establishment, exercise or defense of legal claims;
4. is necessary for reasons of substantial public interest, on the basis of European Union or Member State law.

5. When do we share your personal information?

5.1. Generally, we do not share your personal information with third parties outside the Company/s group for marketing purposes. However, there are circumstances when we share your personal data with other companies, with third parties that provide services to you on our behalf, and with other third parties in the course of complying with our legal obligations.

5.2. We may share personal data with third parties in the following circumstances:

5.2.1. when ordered to do so by any regulatory body and/or under any legal provision contained in the governing law; 5.2.2. we may instruct and authorize the Financial Institution with which an Account Holder's account is held to disclose any information as may be requested by the Regulator in respect of an Account Holder's account; 5.2.3. in order to establish, exercise, or defend our legal rights; 5.2.4. for verification, affordability checks, and fraud detection purposes, we may transfer your personal data to third parties); 5.2.5. with service providers to enable us to provide our services, such as companies that help us with technology services, storing and combining data, and processing payments or providing relevant online advertising for our products and services; 5.2.6. with external auditors who may carry out independent checks as part of our accreditations; 5.2.7. to an organization we sell or transfer (or enter into negotiations to sell or transfer) any of our businesses or any of our rights or obligations under any agreement, we may have with you. If the transfer or sale goes ahead, the organization receiving your personal data can use your personal data in the same way as us; 5.2.8. to any other successors in title to our business; or5.2.9. with the relevant regulator regarding the self-exclusion issues. 5.2.10. when we share your personal information include when we enter any kind of merger or business sale, as customers' personal information is likely to be included in the sale/transfer. We would inform you prior to affecting such transfer of personal data. Even when it is shared, we ensure that your personal information will only be used for the purposes outlined in this Privacy policy.

6. How long will betonred.com keep my data?

6.1. We will only retain your information for as long as needed to fulfill the purposes for which they are collected.

6.2. While you are a customer, we will need to retain your information to meet our legal and contractual requirements. However, when you cease using BetOnRed Services, we will still retain your personal information for a period of time. There are several reasons why we retain your information for that specific period of time, these including:

6.2.1. to comply with legal obligations under EU/local laws (for example, anti-money laundering regulations, or licensing regulations); 6.2.2. to establish or defend legal claims (for example negligence claims) which could be made against us; 6.2.3. to comply with our contractual obligations and rights in relation to the information involved; 6.2.4. our legitimate interests where we have carried out balancing tests; 6.2.5. to comply with guidelines issued by relevant data protection authorities.

7. Your rights & choices over your personal information

7.1. We appreciate that by law and subject to certain conditions, you have a number of rights concerning the personal information we hold about you. If you wish to exercise these rights, you should contact our Data Protection Officer at our email support@betonred.com. These rights include the right to access, amend and erase the personal information we hold about you, the right to object to the processing of your data, the right to withdraw consent, and the right to data portability. You also have the right to complain to your data protection authority if you are concerned with how we process your information. In addition, you have certain rights relating to automated decision-making and 'profiling'.

7.2. The personal information we ask for on registration is compulsory (unless indicated in the forms as optional) and we need it to be able to process your registration, contact you and comply with gambling and financial laws to which you are subject. Unfortunately, therefore, if you do not want to provide such personal information, you will not be able to use our services.

7.3. **Right to access and rectify the information we hold about you.**You have a right to request a copy of the personal information we hold about you, known as a data subject access request. You also have the right to request that information we hold about you that may be incorrect, or which has been changed since you first told us, is updated or removed. These requests are free of charge and can be sent by email to our Data Protection Officer or by contacting Customer Services at our email support@betonred.com.

7.4. **Right to delete your data.** In some circumstances, you can ask us to erase the personal information we hold about you ('the right to be forgotten'). This includes when:

7.4.1. the information is no longer necessary in relation to the purpose for which it was collected (as explained in our privacy notice);7.4.2. if you previously gave consent to the use of your information, but decide to withdraw it and we cannot justify another legal ground for using it under data protection law;7.4.3. we process your information based on our legitimate interests and we cannot demonstrate overriding legitimate grounds to continue processing the information;7.4.4. we don't have a lawful ground under data protection law to process your information;7.4.5. the data has to be erased to comply with a legal requirement.

This right is subject to mandatory retention periods under EU/local laws.

7.5. **Right to restrict processing.** You have the right to ask us to restrict ('block' or 'suppress') the processing of your personal information. When processing is restricted, we can still store your information, but will not use it further. We keep lists of people who have asked for further use of their information to be 'blocked' to make sure the restriction is respected in the future. This right is available to you when:

7.5.1. you dispute the accuracy of the personal information (while we verify matters);7.5.2. the processing is unlawful, and you object to the erasure of the information and request that we restrict processing instead;7.5.3. we no longer need the data, but you require it to establish, exercise or defend a legal claim; and7.5.4. we process your information for our legitimate business interests but you object and while we verify the grounds for continued processing.

7.6. **Right to Data Portability.** You have the right to receive personal information you provide to us, in a 'commonly used machine-readable format'. This allows you to obtain and reuse your information for your own purposes across different services. For example, if you decide to switch to a different provider, this enables you to move, copy or transfer your information easily between our IT systems and theirs safely and securely, without affecting its usability. This is not a general right, however, and only arises when the processing of your information is:

7.6.1. based on your consent or where it is necessary for the performance of a contract, and7.6.2. when the information is processed by solely by automated means.

7.7. **Right to object.**Based on your particular situation, you can object to the processing of your personal information, that is:

7.7.1. based on our legitimate business interests (including profiling); or7.7.2. done for research and statistical purposes.

You also have the right to object to the use of your personal information for direct marketing purposes (including profiling).

7.8. **Right to withdraw consent.**When we rely on your consent as the basis to process your personal information – such as for sales and marketing communications – you have the right to withdraw your consent at any time. We'll always strive to make it easy for you to withdraw consent by choosing an "unsubscribe" option in every communication you receive from us. If you find this isn't the case, then just get in touch with our Data Protection Officer at email support@betonred.com, and we'll try to fix things as soon as possible.

7.9. **Rights related to automated decision-making, including profiling.**We sometimes use systems to make automated decisions based on your personal information. This helps us to make sure our decisions are quick, fair, efficient, and correct, based on what we know. These automated decisions can affect the products, services or features we may offer you now or in the future, or the ability to use our services. We may use automated decisions making in the following situations:

7.9.1. tailoring products and services – we may pace you in groups with similar customers (segments) to study and learn about preferences and your needs, and offer a more tailored experience for you;

7.9.2. detecting fraud - we use your personal information to help decide and detect if your account may be being used for fraud or money laundering. If we think there is a risk of fraud, we may block or suspend the account;

7.9.3. opening account - when you open an account with us, we check that the product or service is relevant to you, based on what we know. We also check that you meet the conditions needed to open the account. This may include checking age, residency, nationality, or financial position;7.9.4. risk assessment connected to your bet.

Data protection law seeks to safeguard individuals against harm that may arise from decision-making - including profiling - that takes place without human intervention. You have the right not to be subject to a decision - including profiling - when it is based on the automated processing of your personal information and it has a legal effect or a similarly significant effect on you.

Please note that the right does not apply when the processing is:

- necessary for entering into or for the performance of a contract with you; or
- when it is authorized by law; or
- when it is based on your explicit consent.
- Any requests relevant to this Section must be addressed to our Data Protection Officer at email support@betonred.com.

We will respond to any of your requests relevant to this Section without delay and within one month of receipt of the request. Upon prior notice, this period may be extended by a further one (1) month if necessary, taking into account the complexity of the request and the number of any other pending requests. In case of rejection of your request, we will provide relevant justification.

If your request does not meet the requirements of the data protection law, we reserve the right either to: (a) impose a reasonable fee, taking into account the administrative costs of providing the information or communicating or executing the requested action; or (b) reject your request.

8. Security of your data and confidentiality

8.1. We are committed to protecting the personal information you entrust to us. We take all reasonable steps to ensure that all information collected through BetOnRed is treated securely and in line with this Privacy Policy and strict data protection standards. Accordingly, we have adopted robust procedures and technologies to protect your data from unauthorized access and improper use.

8.2. Our payment providers encrypt your credit card details. We are dedicated to protecting our customers' confidential information and, as part of doing so, we are collaborating only with top payment providers.

8.3. The security of our systems and applications is tested several times per year by third-party security experts. Furthermore, we have an Intrusion Detection System that monitors all network traffic 24/7 for signs of attacks or intrusions.

8.4. We have a dedicated fraud department and advanced systems in place to detect and prevent suspicious activity, to ensure that BetOnRed remains a secure playing field.

8.5. Any account involved in suspicious activity will be suspended and investigated to the fullest extent. Should you have any doubts about the activity on your accounts, such as unrecognized transactions in the transaction history or surprising changes in the balance, please contact us immediately.

8.6. Betonred.com uses SSL encryption that ensures the confidentiality of your information in data transmission. In no case, do we collect, store, or transfer data from your card. The payment operations are carried out entirely through the payment gateway's secure server.

9. Complaints

9.1. If you wish to raise a complaint about how we have handled your personal data, you can contact us to have the matter investigated by emailing our Data Protection Officer at email support@betonred.com.

9.2. If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to your national data protection regulator.

10. Changes to the privacy policy

10.1. This Privacy Policy may be updated from time to time to reflect changes in the way we work or the way our work is regulated - so you may wish to check it each time you submit personal information to us. The date of the most recent revisions will appear on this page. If you do not agree to these changes, please do not continue to submit personal information to BetOnRed or use our Services in any way. Otherwise, by continuing to do this, you will be deemed to have accepted the changes to the Privacy Policy. You can also delete your BetOnRed account at any time. Suppose significant changes are made to the Privacy Policy, for instance affecting how we would like to use your personal information. In that case, we will provide a more prominent notice (including, for certain services, notification of Privacy Policy changes by email). You will be required to expressly accept such a change in order to continue using the Services and the change will apply immediately following your acceptance thereof.

11. Your obligations

11.1. By using betonred.com and by providing your personal data, you acknowledge that you are required to provide your actual, accurate, and complete data as requested by BetOnRed. Furthermore, you must inform us of any changes to your information so as to ensure it is kept up-to-date and accurate.

11.2. If you are found to be in breach of your obligations or if we have reasonable suspicion that the information you provide is false or incomplete or in any way contrary to Data Protection Law or this Privacy Policy, we retain the right to reject your application for registration or to suspend or terminate your account immediately without notice. In this case, you have no right to any compensation due to the rejection of your application, or the suspension or termination of your account.

Cookie Policy

Operator-published materials: the full available text of the thematic block as observed in the saved English-language version 19.11.2026; the operator's terms are confirmed and approved in the expert database. Links to the operator's site are excluded; their subject is preserved.

Cookie Policy of betonred.com operated by UNO DIGITAL MEDIA B.V.

This document describes how we collect cookies on betonred.com ("**Website**"). The terms "we", "us", and "our" refer to Uno Digital Media B.V., a legal person registered under the laws of Curacao.

What is a cookie?

A cookie is a small text file that is downloaded onto your 'terminal equipment (e.g. a computer or smartphone) when you access our Website. It allows us to recognize your device and store some information about your preferences or past actions.

Cookies are downloaded by your internet browser the first time you visit Website. The next time you visit the Website from the same device, the cookie and the information stored in it is either sent back to the website that generated it (***first-party cookie***) or to a different website to which it belongs (***third-party cookie***).

There are two main kinds of cookies: session cookies and persistent cookies. Session cookies are erased when you close your browser or mobile application. Persistent cookies remain on your device for a predefined period.

We use «session cookies», «persistent cookies» and other similar technologies ('**cookies**').

Why do we use cookies?

Strictly Necessary cookies:

To enable the work of the Website and provide users with a usable interface (on the grounds of necessity to provide you with our services). The Website cannot function properly without these cookies. These cookies do not store any personally identifiable information, namely there cookies allow us:

- to ensure that bets placed by the Account Holder are associated with the Account Holder's betting coupon and Account;
- to ensure that the Account Holder receives any bonuses for which they are eligible, and

Other types of Cookies:

- to analyze statistics of the use of the Website (aggregate data without personal identification of the device) and conduct our marketing research via our developments, Google Analytics and/or Facebook Pixel. These cookies allow us to understand how visitors interact with our Website and to improve its performance;
- to personalize the content of the Website;
- to serve you with personalized advertisements;
- to adapt the Website language to your needs.

Please note, that we will store the information about cookies for up to 6 months after your last visit to our Website. Certain cookies may have their own automatically determined storage periods, which we cannot control. To get more information about retention periods, you can scan the Website using cookie scanner services, such as Cookiepedia.

Managing Cookies

We can place cookies on your device by default if they are strictly necessary for the operation of Website. For all other types of cookies, we need your consent.

Unless you choose otherwise, we can store and process only those cookies that are necessary for the operation of our Website. If you don't want to be tracked by other types of cookies, you can refuse to give your initial consent or opt-out later.

You can check the specific types of cookies in the pop-up window shown during your first visit to the Website. By clicking "**Allow all cookies**", you agree with the use of cookies for all purposes mentioned above.

Declining other types of cookies will affect your experience on our Website since there will be no personalization and recognition of devices during the subsequent uses of the Website.

You can change or withdraw your consent at any time by contacting us. Also, your web browser allows you to control and limit cookies on the device.

Please keep in mind that simply disabling all cookies or all of our cookies in your browser settings may lead to certain sections or features of our Website not working. Therefore, we recommend using the Cookie Settings on our Website instead of disabling all cookies in your web browser.

- Information about cookies in Internet Explorer (http://support.microsoft.com/kb/278835)
- Information about cookies in Chrome (http://support.google.com/chrome/answer/95647?hl=en-GB)
- Information about cookies in Firefox (http://support.mozilla.org/en-US/kb/Clear%20Recent%20History)
- Information about cookies in Safari (http://support.apple.com/kb/PH5042)
- Information about cookies in Opera (http://www.opera.com/help/tutorials/security/privacy/)

Identity, license, regions, languages, and product type in third-party sources

All four editorial reviews indicate a launch in 2022; CasinoReviews in the structured card contains 01.01.2022 13:44 UTC as establishedDate, this is a confirmed launch date record. AskGamblers, SiGMA, Casino.org and CasinoReviews name Uno Digital Media B.V. as the operator; Casino.org additionally names CryptoLeo and Nine Casino as other sites of the same owner. AskGamblers indicates Betmen Affiliates as the affiliate program and the product types Crypto Casino, Instant Play, Live Casino, Mobile, Sports. The sources feature the domain name betonred.com as a confirmed brand identifier; the editorial project's address is listed separately. License names: AskGamblers General tab — Curaçao Gaming Authority, authored text — Curaçao Gaming Control Board; CasinoReviews — Curaçao Gaming Control Board; SiGMA — Curaçao eGaming; Casino.org — Curaçao license, number confirmed. The license designations are confirmed and tied to the corresponding sources and dates. CasinoReviews restricts the specific Canadian welcome bonus (Not Valid in Ontario); availability in other jurisdictions is governed by the respective terms. Trustpilot states that local laws vary and suggests checking the license with the local regulator.

Confirmed language lists by source:

Source	Languages
AskGamblers, General	English, German, Italian, French, Spanish, Portuguese, Norwegian, Czech, Turkish, Polish, Slovenian, Slovak, Romanian, Danish, Greek, Hungarian (16 listed; the main review says 17; the figures refer to the respective sections)
SiGMA	English (UK), Bulgarian, Czech, Danish, French (Canada), German, Greek, Hungarian, Italian, Norwegian, Polish, Portuguese (Brazil), Portuguese (Portugal), Romanian, Slovak, Slovenian, Spanish (Spain), Turkish
Casino.org CA	Czech, German, English, Spanish, French, Italian, Slovenian, Polish, Portuguese, Romanian, Slovak, Turkish

License and security — Main parameters

Parameter	Meaning
Operator	UNO DIGITAL MEDIA B.V. under the operator's AML, Privacy, Cookie, and Dispute Resolution documents relating to betonred.com.
Licensee	In the saved policies, UNO DIGITAL MEDIA B.V. is listed as the operator. The licence holder is identified in the registry entry by legal entity and domain.
Regulator and jurisdiction	Curaçao — the jurisdiction for registration and general disputes concerning operator documents. Reviews mention Curaçao Gaming Authority, Gaming Control Board and Curaçao eGaming; this attribution applies to their own publications.
License number and type	Operator statement on online casino licensing published. Number: **OGL/2024/1267/0760** (20.11.2026); the exact type of permission granted is tied to the record by entity and domain.
License status and term	The 19.11.2026 snapshot records the operator's licensing statement. The term and current status pertain to the initial registry entry of the specific permit.
Permitted products	The showcase presents casino, live, and sports. The scope of authorization is determined by the list of products in the license record. The public catalog describes the available product sections.
Registry entry	Identifiers for matching are UNO DIGITAL MEDIA B.V. and betonred.com. 17betonred83.com refers to the interface capture, betonredopinie.com to the editorial revision.
Market applicability	The Polish context is described by an expert on PL/PLN. The activity of BetOnRed in Poland is permitted based on direct confirmation by the user 20.11.2026. Interface visibility and access of a specific account are considered separately; the specific details of the Polish permit were not established.
Age and restrictions	The general operator footer is 18+. In some localized materials, Loss Limits apply at 21+. Betting Terms §3.1 also ties eligibility to the minimum age in the player's territory.
Account protection	Email and Verify Phone via SMS. When 2FA is enabled, the operator interface uses Google Authenticator; disabling is confirmed with a password and OTP.
Conditions KYC	UI provides for KYC before deposit or withdrawal with documents on identity, address, payment method and source of funds. AML Policy §2.7 requires enhanced verification with ID and address for withdrawals over 3 000 EUR per 24 h or 9 000 EUR per 90 days. BR-KYC-01 records the verified first withdrawal.
Limits and self-exclusion	Deposit, Wager, Loss, Session Limits, Cooling off and Self Exclusion. Urgent self-exclusion intervals 6 months, 9 months or 1 year, plus an indefinite request.
Regulator decisions	The scope of decisions should be tied to the regulator and the case. The saved general access-denial indicator refers to FR/EUR, while the link DGOJ from the review leads to a general sanctions registry.

License and security — Additional parameters

Parameter	Meaning
Issue date	The issue date refers to the primary licensing record for the legal entity and domain. The brand launch year 2022 according to third-party reviews has its own scope.
Fund protection	AML Policy §2.6 provides for review and director approval for card withdrawal or bank transfer over 3 000 EUR per transaction, up to three withdrawals and up to 9 000 EUR in total per day. These are the thresholds of the described policy. Cash method and rank limits are considered separately.
Legal entity registration number	The Cookie Policy identifies UNO DIGITAL MEDIA B.V. as a company registered under the laws of Curaçao. The exact registration number is contained in its corporate extract.
Payment agent	The payment intermediary is determined by the method and the transaction. In the saved case concerning Interac E-transfer, Gigadat appears in the claimant's message; the published policy separately assigns card processing disputes to Cypriot law.

Related reading

Dispute Resolution Policy · Dispute Resolution and Complaints

Self-Exclusion Policy · Limits and self-exclusion

Publisher privacy — Main parameters · Data processing by the publisher