BetOnRed

Ranks, VIP and rakeback

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VIP, points and privilege availability

Parameter	Meaning
Program availability	The public Loyalty System BetOnRed is open to registered players and uses four rank groups: Bronze, Silver, Gold, Platinum.
Level name	Bronze 1–5, Silver 1–5, Gold 1–5, Platinum 1. Gold 2 is used as an example of the retention conditions.
Qualification metric	Wager Points for qualifying bets, 1 WP per 5 EUR of turnover; Deposit Points for deposits, 1 DP per 10 EUR. DP become mandatory from Gold 1.
Threshold	Gold 1: 11 000 WP and 500 DP; Gold 2: 30 000 WP and 1 500 DP in the EUR configuration. Detailed thresholds for the remaining tiers are in the rank table.
Evaluation period	The WP/DP set is maintained based on the rank point balance. The decrease begins after a month of inactivity and repeats with a step of 7 days; Weekly Reload has a different, weekly frequency.
Level retention	Gold 2: 2 500 EUR counted bets to stop the reduction. For Gold 3/4/5 and Platinum: 5 000 / 10 000 / 15 000 / 20 000 EUR.
Level reduction	With Gold 2, after a month of inactivity, 25% of progress between levels is lost for every 7 days. In the confirmed scenario, progress 4 000 WP above the lower mark of the interval decreases to 3 000 WP during the first week.
Points exchange	WP and DP are status units. Points Rakeback credits bonus Coins every two weeks on Fridays in the visible version; the cost and conditions of a specific reward are taken from the Rewards interface.
Reward form	Bronze 2 — 10 FS in the EUR table with ×30; Silver 1 — bonus 10 EUR with ×20; Gold 2 — bonus 200 EUR with ×1; Platinum 1 — 10 000 EUR with ×1.
Privilege limit	Gold 2 and above receive an increased withdrawal limit and priority; the specific numerical limit is determined by the method and account. Weekly Reload for Gold has a separate cap 500 EUR on the 100% variant.
Personal manager	VIP Manager and Dedicated Support Line are stated with Gold 2 per the matrix; the dedicated line appears with Gold 1. Line schedule 24/7, personal manager speed is counted separately.
Status transfer	VIP Transfer: submit a request and provide confirmation of your status to another casino upon the BetOnRed team's request; upon approval, the rules for retaining the accepted rank take effect. Completion exists as a separate request.

Loyalty, VIP, gamification and Rakeback

Public Loyalty System Ranks page; the level is raised by Wager Points (WP) and Deposit Points (DP). 1 WP = €5 bets, 1 DP = €10 deposits. DP is required from Gold 1. General privileges: improved Wheels, Cashback Boost, Exclusive VIP Tournaments, VIP Manager, Weekly Reload, VIP Club, Dedicated Support Line 24/7, Exclusive VIP Bonuses, Increased Withdrawal Limits, Priority in Withdrawal Queue, Points Rakeback. Specific availability by rank is below; numerical withdrawal limits are confirmed for the respective ranks. Total rewards from the `loyalty.ranks` template: Bronze 190 spins, Silver €105, Gold €4,300, Platinum €10,000; in the alternative color labels Blue, Green, Purple, Amber — the same values.

Full set of ranks and conditions for the public EUR configuration

Rank	WP	DP	Reward	Wager	Cashback boost %	Instant RB %	Weekly RB %	Monthly RB %	Wheel stars	Reload stars	Available privileges	Rank preservation, bet sum	Reduction %
Bronze 1	0	0	No Bonus	—	—	—	—	—	1	1	—	—	—
Bronze 2	20	0	10 Spins	x30	—	—	—	—	1	1	—	—	—
Bronze 3	100	0	30 Spins	x30	—	—	—	—	1	1	—	—	—
Bronze 4	400	0	50 Spins	x30	—	—	—	—	1	1	—	—	—
Bronze 5	800	0	100 Spins	x30	—	—	—	—	1	1	—	—	—
Silver 1	1500	0	€10	x20	1.00	—	—	2.00	2	2	—	—	—
Silver 2	2500	0	€15	x20	1.00	—	—	2.00	2	2	—	—	—
Silver 3	3500	0	€20	x20	1.00	—	—	2.00	2	2	—	—	—
Silver 4	5000	0	€25	x20	1.00	—	—	2.00	2	2	—	—	—
Silver 5	7000	0	€35	x20	1.00	—	—	2.00	2	2	—	—	—
Gold 1	11000	500	€50	x1	2.00	—	—	3.00	3	3	Dedicated line, Exclusive VIP Bonus, Exclusive VIP Tournaments, VIP Club	—	—
Gold 2	30000	1500	€200	x1	2.00	—	—	3.00	3	3	Dedicated line, Exclusive VIP Bonus, Exclusive VIP Tournaments, Increased withdrawal limit, VIP Club, VIP Manager, Withdrawal priority	2500	25
Gold 3	60000	2700	€350	x1	2.50	—	4.00	3.00	3	3	Dedicated line, Exclusive VIP Bonus, Exclusive VIP Tournaments, Increased withdrawal limit, VIP Club, VIP Manager, Withdrawal priority	5000	25

Rank	WP	DP	Reward	Wager	Cashback boost %	Instant RB %	Weekly RB %	Monthly RB %	Wheel stars	Reload stars	Available privileges	Rank preservation, bet sum	Reduction %
Gold 4	170000	7500	€1,200	x1	2.50	—	4.00	4.00	3	3	Dedicated line, Exclusive VIP Bonus, Exclusive VIP Tournaments, Increased withdrawal limit, VIP Club, VIP Manager, Withdrawal priority	10000	25
Gold 5	440000	20000	€2,500	x1	3.00	5.00	4.00	4.00	3	3	Dedicated line, Exclusive VIP Bonus, Exclusive VIP Tournaments, Increased withdrawal limit, VIP Club, VIP Manager, Withdrawal priority	15000	25
Platinum 1	800000	35000	€10,000	x1	5.00	8.00	5.00	5.00	4	4	Dedicated line, Exclusive VIP Bonus, Exclusive VIP Tournaments, Increased withdrawal limit, VIP Club, VIP Manager, Withdrawal priority	20000	25

Loyalty System: full FAQ

What is the BetOnRed Loyalty Program?

The BetOnRed Loyalty Program is where the most active players of this casino are gathered and given exclusive rewards.

Who can join the BetOnRed Loyalty Program?

The Loyalty Program is open to all players registered with the online casino.

How are Loyalty Ranks assigned to players?

List of all ranks: Bronze 1 = WP 0, DP 0 Bronze 2 = WP 20, DP 0 Bronze 3 = WP 100, DP 0 Bronze 4 = WP 400, DP 0 Bronze 5 = WP 800, DP 0 Silver 1 = WP 1500, DP 0 Silver 2 = WP 2500, DP 0 Silver 3 = WP 3500, DP 0 Silver 4 = WP 5000, DP 0 Silver 5 = WP 7000, DP 0 Gold 1 = WP 11000, DP 500 Gold 2 = WP 30000, DP 1500 Gold 3 = WP 60000, DP 2700 Gold 4 = WP 170000, DP 7500 Gold 5 = WP 440000, DP 20000 Platinum = WP 800000, DP 35000

What is the Cashback Boost?

You can earn a boost for your Weekly Cashback. Players in the Silver ranks receive a 1% Cashback Boost. Players in the Gold ranks receive a 2% Cashback Boost. Players in the Platinum rank receive a 3% Cashback Boost.

What is the VIP Club?

This is a designated page for our top players with extra bonuses, VIP rewards, special limits, and more. You will unlock it once you reach the Gold level.

What are Exclusive Tournaments?

These are special events for our top players with increased prize pools and the best prizes.

What is the Weekly Reload Bonus?

Once a week, players can get a Reload Bonus based on their Loyalty level: Bronze level: 25% (min. dep. €25), 50% (min. dep. €40), or 100% up to €150 (min. dep. €75), wager x20. Promo code: DREAM9 Silver level: 25% (min. dep. €35), 50% (min. dep. €75), or 100% up to €300 (min. dep. €100), wager x20. Promo code: DREAM10 Gold level: 25% (min. dep. €50), 50% (min. dep. €100), or 100% up to €500 (min. dep. €300), wager x20. Promo code: DREAM11 Platinum level: 25% (min. dep. €200), 50% (min. dep. €500), or 100% up to €2,500 (min. dep. €1,000), wager x20. Promo code: DREAM12

What is Coins Rakeback?

Coins Rakeback is a percentage of each of your bets that you get back as a bonus. It is credited as Coins every two weeks on Fridays. Rates vary by level: Silver 1-5 (up to 2%), Gold 1-2 (3%), Gold 3 (7%), Gold 4 (8%), Gold 5 (13%), and Platinum (up to 18%).

Acquiring Points in Different Game Categories

Points for bets are counted differently depending on the game categories where bets are made: Slots, Casino Originals, Live Roulette, Live Blackjack, Instant Win - 100% of the bets counted. Other Games - 0% of the bets counted.

Rank reduction for Gold and Platinum users

Rank reduction only affects users with level Gold 2 or higher. After a month of inactivity, your wager points will start to decrease. You will lose 25% of your progress between levels every 7 days. You need to make a qualifying bet sum to stop decreasing: Gold 2 - €2,500 bet sum Gold 3 - €5,000 bet sum Gold 4 - €10,000 bet sum Gold 5 - €15,000 bet sum Platinum - €20,000 bet sum

Disclaimer

We reserve the right to modify the terms of this Loyalty Program at any time without prior notice. However, we will inform the players about any changes made. Any fraudulent or abusive activity may result in the player's disqualification from the Loyalty Program and forfeiture of any rewards earned.

Confirmed version terms: FAQ states Cashback Boost Silver 1%, Gold 2%, Platinum 3%, while the visible table and public formalized configuration indicate Silver 1%; Gold up to 3%; Platinum 5% (detailed values by rank above). Also, the old general template `loyalty.faq` describes a different mapping to levels 1–150 and Rakeback rates up to 25%; the current visible section describes Bronze/Silver/Gold/Platinum, Points Rakeback up to 18%, and the configuration matches the current visible ranking. The alternative version is preserved with its own scope.

Confirmed alternative version of the general Loyalty FAQ

What is the BetOnRed Loyalty Program?

The BetOnRed Loyalty Program is where the most active players of this casino are gathered and given exclusive rewards.

Who can join the BetOnRed Loyalty Program?

The Loyalty Program is open to all players registered with the online casino.

How are rakeback levels assigned to players?

Players will be assigned a rakeback level based on their Loyalty Program level, as follows: Level 1-9: Bronze 1 Rakeback level Level 10-19: Bronze 2 Rakeback level Level 20-29: Bronze 3 Rakeback level Level 30-39: Bronze 4 Rakeback level Level 40-49: Bronze 5 Rakeback level Level 50-59: Silver 1 Rakeback level Level 60-69: Silver 2 Rakeback level Level 70-79: Silver 3 Rakeback level Level 80-89: Silver 4 Rakeback level Level 90-99: Silver 5 Rakeback level Level 100-109: Gold 1 Rakeback level Level 110-119: Gold 2 Rakeback level Level 120-129: Gold 3 Rakeback level Level 130-139: Gold 4 Rakeback level Level 140-149: Gold 5 Rakeback level Level 150 and higher: Platinum Rakeback level

What rakeback percentage does each rakeback level have?

The rakeback percentage for each rakeback level is as follows: Bronze 1: Instant rakeback percentage is 7%; Weekly rakeback percentage is 2%; Monthly rakeback percentage is 1%. Bronze 2: Instant rakeback percentage is 8%; Weekly rakeback percentage is 2%; Monthly rakeback percentage is 1%. Bronze 3: Instant rakeback percentage is 9%; Weekly rakeback percentage is 2%; Monthly rakeback percentage is 1%. Bronze 4: Instant rakeback percentage is 10%; Weekly rakeback percentage is 2%; Monthly rakeback percentage is 1%. Bronze 5: Instant rakeback percentage is 10%; Weekly rakeback percentage is 3%; Monthly rakeback percentage is 1%. Silver 1: Instant rakeback percentage is 10%; Weekly rakeback percentage is 3%; Monthly rakeback percentage is 2%. Silver 2: Instant rakeback percentage is 11%; Weekly rakeback percentage is 3%; Monthly rakeback percentage is 2%. Silver 3: Instant rakeback percentage is 11%; Weekly rakeback percentage is 4%; Monthly rakeback percentage is 2%. Silver 4: Instant rakeback percentage is 12%; Weekly rakeback percentage is 4%; Monthly rakeback percentage is 2%. Silver 5: Instant rakeback percentage is 12%; Weekly rakeback percentage is 5%; Monthly rakeback percentage is 2%. Gold 1: Instant rakeback percentage is 12%; Weekly rakeback percentage is 5%; Monthly rakeback percentage is 3%. Gold 2: Instant rakeback percentage is 13%; Weekly rakeback percentage is 5%; Monthly rakeback percentage is 3%. Gold 3: Instant rakeback percentage is 13%; Weekly rakeback percentage is 6%; Monthly rakeback percentage is 3%. Gold 4: Instant rakeback percentage is 13%; Weekly rakeback percentage is 6%; Monthly rakeback percentage is 4%. Gold 5: Instant rakeback percentage is 14%; Weekly rakeback percentage is 6%; Monthly rakeback percentage is 4%. Platinum: Instant rakeback percentage is 14%; Weekly rakeback percentage is 7%; Monthly rakeback percentage is 4%.

When do I get a personal manager and when can I reach VIP status?

After reaching level 60, you will be considered for VIP Club membership. If you are eligible, a VIP manager will contact you.

How is rakeback calculated?

Rakeback is calculated as a return percentage on each of your bets. Theoretically, this depends on the edge the house has on you. For every bet you make in the casino vertical, you get some of the bet back, which is equal to the percentage of your level's rakeback from the respective house edge. The percentage of rakeback depends on your level.

Further notice:

We reserve the right to modify the terms of this Loyalty Program at any time without prior notice. However, we will inform the players about any changes made. Any fraudulent or abusive activity may result in the player's disqualification from the Loyalty Program and forfeiture of any rewards earned.

Rakeback: additional interface texts

Locked reason. Rakeback available after Silver 1 Rank

Rakeback details. Rakeback is a percentage of each of your bets according to the RTP of the game you played. Rakeback is counted weekly and becomes available to claim every Sunday at 12:00 PM (CET).

Rakeback percentage. You can increase your Rakeback percentage by achieving higher ranks in our Loyalty Program.

Instant. Rakeback is available instantly after accumulating a reward amount of €0.1

Weekly. Rakeback is available 7 days after your bet is placed

Monthly. Rakeback is available 30 days after your bet is placed

How it works (template)

- Rakeback is a new and exclusive BetOnRed benefit, which essentially lowers the amount of money you spend by giving you a bit of every bet back.
- Rakeback is calculated as a return percentage on each of your bets, depending on the edge that the house has on you theoretically. For every bet you make in the casino vertical, you get some of the bet back, which is equal to the percentage of your level's rakeback from the respective house edge. The percentage of rakeback depends on your level.
- The more you wager, the higher the winnings. The rewards cap at a generous 25% Rakeback, so what are you waiting for? Play, bet, win and rake your cash back in!

Info badges (template)

- Up to 25% Rakeback
- Instant Rakeback for each bet possible
- No wagering requirements
- No limits on maximum Rakeback amount
- Rakeback percentage depends on your level
- Available on all slots

Attention

- Rakeback rewards are valid for 60 days after crediting
- Bonus funds do not qualify for Rakeback rewards

Confirmed version terms: the visible promotion and Loyalty FAQ state 18% max / points credited every two weeks on Fridays; the alternative Rakeback text contains up to 25%, weekly and Sunday 12:00 PM (CET), instant €0.1 / weekly 7 days / monthly 30 days, validity 60 days, no wagering, no max amount. The scope of each version is confirmed separately.

VIP Transfer and VIP Club

There is a visible card Already a VIP at Another Casino?; condition: present status and receive VIP perks. The following texts are from the public interface bank, stated by the operator, verified by personal request.

VIP Transfer: FAQ

What is a VIP Transfer?

VIP Transfer is a program that allows players with VIP status at other casinos to instantly receive the same status with us. If you are already a VIP player and can verify it, your status will be activated immediately without any additional requirements.

Who can apply for a VIP Transfer?

VIP Transfer is available to players who have VIP status at other casinos.

How can I verify my VIP status?

Simply submit a request, and our specialists will contact you to request the necessary verification details.

What privileges does VIP Transfer offer?

By obtaining VIP status with us, you gain access to exclusive benefits, including:

How long does VIP status last?

VIP status has no time limit, but players must continue meeting the necessary VIP requirements to maintain it.

What do I need to provide to get a VIP status?

To verify your VIP status, you must provide the following information:

- The name of the casino where you have a VIP status
- Your current VIP level
- The amount of wager points earned
- A screenshot or other proof of your a VIP status Additional information may be required depending on your current VIP program and our verification process.

Our Privileges

Personal VIP Manager

Your dedicated VIP Manager provides 24/7 priority support with lightning-fast responses, ensuring a seamless and hassle-free gaming experience.

Increased Withdrawal Limits

As a VIP player, you benefit from increased withdrawal limits, allowing you to cash out larger amounts quickly and effortlessly.

Exclusive VIP Events

Gain access to exclusive VIP events, featuring special tournaments, unique rewards, and unforgettable experiences tailored just for you.

15% Cashback

Enjoy a generous 15% Cashback, giving you a second chance by returning a percentage of your losses as a reward for your loyalty.

Request form. Which casino do you have VIP status at? Can you provide proof of your VIP status? Please choose a convenient method of contact. Provide your contact info. Upload a screenshot of your casino rank or VIP status (.jpg or .png; size limit parameter confirmed).

VIP Club available from Gold 1; sections VIP Tournaments, VIP Wheels, VIP Advent Calendar, VIP Bonuses, VIP Benefits; cashout limits day/week/month; dedicated VIP Manager; daily gift timer/expiry. Another interface template VIP Trial says: after first deposit — 7 days of Gold-level VIP privileges for free. The scope of the statement is the

terms of the interface template. A separate VIP Loyalty template Cashback Boost: Bronze 20% (x25), Silver 20% (x15), Gold 20% (x5), Platinum 20% (x1) — a different scope, not to be confused with Weekly Cashback Boost.

Wheel and missions

How Do Wheels Work?

- You can receive a Wheel spin by making deposits, purchasing from our store, or completing missions.
- Wheels match your rank. The higher your rank, the better the Wheel!
- The timer shows the time left to use your current Wheel or the time until your next Deposit Wheel becomes available.

Treasure Wheel. Plenty of prizes are waiting in the Treasure Wheel, including Free Spins, Cash Bonuses, and Deposit Bonuses! Unlock it by making 3 deposits, and discover endless rewards!

Daily wheel. You can spin the wheel every day after making a minimum deposit of {minDeposit}

Set of labels: Daily Bronze/Silver/Gold/Platinum Wheel, Fortune Wheel; possible prizes Free Spins, Deposit bonus, Cash bonus, No prize. Access is activated by rank and deposit conditions, tasks, or the store; the minimum amounts and the full set of prize sectors for the current player are confirmed. Free Spins and deposit bonus are activated in Bonuses; money — bonus account. Wheel spin expiry and timer show the period of use/next wheel. A separate interface template wheel contains 20 FS and 100% +25 FS, 50% +75 FS, 75% +100 FS; these prizes are confirmed for the corresponding version of the wheel.

VIP and loyalty — Main parameters

Parameter	Meaning
Introduction	The Loyalty program is open to registered players; WP and DP accumulate from qualifying bets and deposits.
VIP-levels	Bronze 1–5, Silver 1–5, Gold 1–5, Platinum 1. The top tier is available with 800 000 WP and 35 000 DP per the EUR matrix.
Transition between levels	Silver 5 — 7 000 WP at 0 DP; Gold 1 — 11 000 WP and 500 DP; Gold 2 — 30 000 WP and 1 500 DP.
Qualification and status	With Gold 2, after a month of inactivity, the progress between adjacent ranks decreases by 25% every 7 days. The rates counted to stop the Gold decrease 2 are 2 500 EUR.
Bets and games	In Loyalty FAQ, 100% counts slots, Casino Originals, Live Roulette, Live Blackjack and Instant Win; other games — 0% for the purposes of accruing status WP.
Accrual rate	1 WP for 5 EUR counted bets; 1 DP for 10 EUR deposits. With Gold 1, the rank requires WP and DP.
Points exchange	WP and DP determine the rank; the Gold rank reward 2 — 200 EUR with a ×1 bonus. Bonus Coins Rakeback are issued separately; the exchange parameters are determined by the card of the specific reward.
VIP cashback	Weekly Cashback VIP up to 25% by invitation. FAQ limits the base to the lesser of the actual loss on slots and the amount of weekly deposits. To select the percentage, the net deposit is considered separately. Personal terms are determined by the manager's offer. Rank Cashback Boost is handled separately.
Payment deadlines	Weekly Cashback covers the period Monday 00:00 — Sunday 23:59 UTC and is active for 72 h after crediting. Points Rakeback, according to the visible description, is credited once every two weeks on Fridays.
Missions and rewards	Tasks can grant wheel spins. Treasure Wheel unlocks after three deposits; the list of mechanics includes FS, cash bonus, and deposit bonus.
VIP service	Dedicated Support Line is stated with Gold 1; VIP Manager, priority withdrawal, and extended limits are stated with Gold 2.
Payment privileges	From Gold level 2, queue priority and increased withdrawal limits are offered. The specific limit depends on the selected method and account.

VIP and loyalty — Additional parameters

Parameter	Meaning
Withdrawal of the VIP bonus	Rank bonuses have their own wagering: Silver 1 — 10 EUR ×20, Gold 2 — 200 EUR ×1. Weekly Cashback — a separate accrual ×1.
Points expiry	Reduction of WP for Gold 2+ after a month of inactivity: minus 25% progress for every 7 days. Bonus reward expiration periods are counted per specific Rewards entry.
Special rewards	For Bronze 2 — 10 FS with ×30; Gold 2 — 200 EUR with a ×1 bonus; Platinum 1 — 10 000 EUR with ×1 according to the public EUR table.
Transfer of VIP status	VIP Transfer provides for an application and presentation of proof of another casino's rank upon the team's request. After approval, the retention thresholds of the assigned level apply.

Related reading

3. Bonuses · Bonus and promotion terms