BetOnRed

Payouts and processing times

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Withdrawal, timelines and blocking conditions

Parameter	Meaning
Direction of operation	Withdrawal from the casino cash balance in favor of the owner of the original payment method.
Withdrawal method	The expert confirmed a successful withdrawal in Poland. PL-W-01 — a separate verified payout to the debit Visa via the Visa OCT route.
Minimum output	§2.1 general terms — 50 EUR or equivalent unless otherwise stated. With reference 4,4089 PLN/EUR, this is 220,45 PLN rounded up to the cent in the confirmed scenario; the specific minimum reflects the selected method.
Request maximum	In the confirmed scenario PL-W-01, the cap for a single card application is 500 PLN; the operator threshold depends on the method and current rank. For a win above 10 000 EUR/USD, §2.13 allows monthly tranches up to 10 000 EUR/USD.
Daily limit	Calculation parameter PL-W-01 — 1 500 PLN per calendar day; §2.12 refers to the actual value in the Withdrawal section.
Weekly limit	Settlement parameter PL-W-01 — 4 000 PLN per calendar week; week boundaries in the confirmed scenario — Monday 00:00 → next Monday 00:00 CET.
Monthly limit	Calculation parameter PL-W-01 — 10 000 PLN per calendar month; the effective value depends on the method and level.
Limit already used	By the request PL-W-01, in the confirmed scenario, 0 PLN was used in each period. After 250, PLN remains 1 250 / 3 750 / 9 750 PLN per day / week / month.
Number of simultaneous requests	In PL-W-01, one active request is recorded, which allows funds to be reserved once. The total number of requests allowed by the operator is determined by the Withdrawal section.
Refund to payment method rule	§1.6: refund to the top-up method. PL-W-01 uses the same Visa as PL-D-01; the issuance of Visa OCT depends on the issuer.
Distribution across multiple methods	The confirmed scenario uses a single method, so 250 PLN are routed to one source channel. With multiple routes, the choice is determined by method ownership verification and output rules.
Standard deposit turnover	Requirement of §2.6 — 3× active deposits. In PL-W-01, 80 × 3 = 240 PLN, the confirmed qualifying turnover 246 PLN exceeds the threshold by 6 PLN.
Unfinished bet	In PL-W-01 there are no unsettled bets before withdrawal; the reserve of an open coupon in a separate scenario reduces the available amount.
Active bonus	PL-W-01 — bonus balance 0 PLN, bonus disabled. FAQ requires completing the wagering or canceling the bonus when the offer blocks withdrawal.
KYC	The first withdrawal is subject to verification under §2.4; until full verification, payouts are not processed under §2.15. The confirmed scenario permits release after passing the confirmed verification stage.
Request confirmation	In the verified PL-W-01, confirmation is recorded as the request status after 22 min from creation. The expert reported an expected range of 10–35 min for the confirmation stage.

Parameter	Meaning
Verification waiting time	According to the expert record, withdrawal confirmation took 10–35 min. The verified scale PL-W-01 uses 22 min from request to confirmation, and §2.10 allows up to 72 h for processing before release.
Send time	In PL-W-01, confirmed dispatch is within 4 min after confirmation, 15:26 CET.
Arrival time	In PL-W-01, the confirmed receipt is 15:38 CET, 12 min after sending. For the expert range of 10–35 min, the endpoint is confirmation, and the receipt time refers to a different stage.
Working or calendar days	PL-W-01 is measured in calendar minutes in one day. FAQ about typical processing within up to 24 business hours after approval refers to a separate regulatory observation of the interface.
Request cancellation	§2.3 establishes the absence of refund/cancellation in the general provision. In the confirmed scenario PL-W-01, the request went through without cancellation; reopening the monetary reserve would only have been considered if the cancellation status reflected by the cash desk had been present.
ID withdrawal episode	PL-W-01 — verified withdrawal 250 PLN linked to deposit PL-D-01.
Country of the withdrawal gaming account	Poland — operator account in a verified chain.
Payout payment account country	Poland — payment account and issuer in PL-W-01.
Withdrawal request currency	Application PL-W-01 is expressed in PLN, 250 PLN.
Currency of actual receipt	Confirmed receipt to Visa — 250 PLN, same currency.
Withdrawal request time	Verified application PL-W-01 — 15:00 CET.
Withdrawal sending time	Verified sending PL-W-01 — 15:26 CET.
Actual receipt time	Confirmed receipt mark PL-W-01 — 15:38 CET.
SMS-confirmation of a specific withdrawal	Before the "Confirmed" status in PL-W-01, a separate SMS confirms the application in the confirmed scenario with protection enabled. The phone call KYC and the payout notification are counted separately.
Documents for a specific withdrawal	In the confirmed scenario PL-W-01, the first withdrawal went through after identity document verification and proof of address. Under §2.4, the operator may separately request proof of ownership of the method.

2. Payouts

2.1. The minimum withdrawal amount is 50 € or equivalent unless specified otherwise. The maximum amount for withdrawal depends on the payment method you use. If the requested amount exceeds the limit of a particular payment system, the amount will be withdrawn in installments.

2.2. If we mistakenly credit your account with winnings that do not belong to you, whether due to a technical error in the pay-tables, human error, or otherwise, the amount will remain our property and will be deducted from your account. If you have withdrawn funds that do not belong to you before we become aware of the error, the incorrectly paid amount will, without prejudice to other remedies and actions that may be available at law, constitute a debt owed by you to us. In the event of incorrect crediting, you are obliged to notify us immediately via email.

2.3. You acknowledge that the funds are consumed instantly and the Casino does not provide refunds or cancellations. betonred.com reserves the right to payout substantial wins in monthly installments.

2.4. We reserve the right to carry out verification procedures for each client at first withdrawal.Such verifications may include copies of a player's passport, national identity card, copies of a player's utility bills, and/or copies of the debit/credit cards used to deposit.

2.5. It is the responsibility of the Player to ensure that all documents as a part of the KYC process are genuine. Faked or fraudulent documents provided may result in a confiscation of deposits and potential winnings of the player.

2.6. To make a withdrawal, a player must play through their active deposited amounts at least 3 times before the withdrawal. This procedure is in line with anti-money laundering practices. The player is fully responsible for paying all fees and taxes applied to their winnings according to the laws of the jurisdiction of the player's residence.

2.7. The Website supports payouts via Original Credit Transfer (OCT) from Visa, and via Payment Transfer from Mastercard. Please note that, even for supported countries, the Website is not able to guarantee successful credit card payment processing in all cases, since banks issuing credit cards may block or reject such transactions at their own discretion.

2.8. In the unlikely event of a player depositing cryptocurrency funds to another cryptocurrency network address, such as, but not limited to, sending BTC to a BCH address, the Casino will not attempt to recover the amount unless it exceeds €5000. In such cases, a fee of 0.1 BTC will be charged to recover the lost funds to cover expenses to pursue the recovery. However, the recovery of the funds cannot be guaranteed.

2.9. The internal operating currency of the Website is Euro. Due to this fact, in case you transact in other currencies, the amount deducted from your credit card may be insignificantly higher than displayed at the time of transaction due to currency conversions on the side of your bank and/or the Casino's payment processing system.

2.10. Withdrawal processing times can take up to 72 hours. Once a withdrawal has been processed successfully and released, a time period will apply depending on the payment method being used.

2.11. You acknowledge that withdrawals via Bank Transfers can, in exceptional cases, be subject to additional charges by the intermediary banks. These charges remain outside the influence of the Casino.

2.12. Maximum amount of withdrawal can be limited within the specified amount per day, week or month, unless otherwise specified in the Terms and Conditions of a specific promotion. The higher the customers loyalty rank is the higher the maximum withdrawal will be. Your current withdrawal limit value can be found in Withdrawal section of the cashier.

2.13. If you win more than 10,000 €/$, the Casino reserves the right to divide the payout into monthly instalments of a maximum of 10,000 €/$ until the full amount is paid out.

2.14. We reserve the right to use additional procedures and means to verify your identity (Know Your Client) when effecting deposits into your account. This could include, but is not limited to, a selfie with a document or form of identification. In order to verify the player's account, Casino management requires documents (ID, payment systems, utility bills, etc.) in Latin or Cyrillic alphabet. In case the player doesn't have the opportunity to provide documents in the above-mentioned alphabets, the Casino reserves the right to demand video verification where the player shows his/her documents.

2.15. We reserve the right to make a phone call to the number provided in your account, which, at our own discretion, can be a necessary part of the KYC procedure. Until the account is fully verified, no cashouts will be processed.

2.16. You acknowledge that withdrawals via bank transfers can, in exceptional cases, be subject to additional charges by the intermediary banks. These charges remain outside the influence of the Casino and are limited to the equivalent of 16 EUR.

2.17. We are not a financial institution and should not be treated as such. Your account will not bear any interests and no conversion or exchange services will be offered at any time.

Withdrawal

How do I withdraw my money?

Go to the Withdrawal section, choose a method, enter the amount, and confirm.

What is the minimum withdrawal amount?

Minimum withdrawal amount depends on the payment method used, but in most cases, it is €50 (or its equivalent).

How long does it take to receive a withdrawal?

Most withdrawals are processed within 24 business hours after approval. Delays may occur due to verification, high workload on the payment provider's side, or technical nuances on your bank's side.

How do I check withdrawal details and status?

You can check the status in your profile > Transactions History. Contact Support if it shows as pending for too long.

Why can't I make a withdrawal?

Make sure your account is verified (if requested by the Payments Team), bonuses are either wagered or cancelled, and you're using an eligible payment method.

How will I know if there are any fees for processing?

If applicable, any fee in connection with any processing is clearly shown during the withdrawal process.

Payouts — Key Parameters

Parameter	Meaning
Withdrawal methods	The Polish expert list includes Visa, Mastercard, BLIK, Bank Transfer, USDT, BTC and other destinations. Cards depend on Visa OCT or Mastercard Payment Transfer and issuer support. The withdrawal method used by the author has been confirmed.
Min. withdrawal	§2.1 — 50 EUR or equivalent, if there is no other method condition. With 4,4089 PLN/EUR, this is 220,45 PLN up to the penny in the confirmed calculation of the Polish cashier threshold.
Max. withdrawal per transaction	Confirmed card application limit PL-W-01 — 500 PLN. §2.1 ties the maximum amount to the method, and §2.13 provides for installment payment of large winnings above 10 000 EUR/USD.
Limits by period	Confirmed limits Visa PL-W-01 — 1 500 PLN per day, 4 000 PLN per week, 10 000 PLN per month. After requesting 250 PLN, 1 250, 3 750, and 9 750 PLN remain in the respective periods.
Withdrawal fees	Verification of Visa PL-W-01 — 0 PLN fees. Under §2.16, an external bank fee of up to the equivalent of 16 EUR is possible for a bank transfer. The applicable fee is displayed at checkout.
Requirement KYC	The first withdrawal may require identity and address verification, as well as proof of ownership of the deposit source. Until the required KYC is completed, payout processing is halted under §2.15.
Turnover of own funds	The active deposit must be wagered at least 3×. In PL-W-01, 80 × 3 = 240 PLN, the confirmed turnover of 246 PLN covers the threshold with a margin of 6 PLN.
Withdrawal to the original method	Withdrawal to the same method as the deposit, according to §1.6. In the pair PL-D-01 → PL-W-01, one debit Visa and its Visa OCT were used.
Approval or submission deadline	Author's record PL — 10–35 min from request to confirmation. In a separate verified episode PL-W-01, confirmation via 22 min, sending 4 min after confirmation.
Credit after approval	From confirmation to receipt, verification takes Visa PL-W-01 — 16 min, of which 4 min until release and 12 min from release to card. Per the regulations, the actual time depends on the method.
Full withdrawal period	Verified PL-W-01 — 38 min from 15:00 to 15:38 CET. Operator rules allow processing up to 72 h before release plus the method's turnaround time. The expert interval pertains to confirmation.
First and repeat withdrawal	The first withdrawal may require KYC, while a repeat withdrawal may require additional verification when payment details or method change. PL-W-01 shows a verified first withdrawal with account verification and SMS.
Application status	Profile → Transactions History. Stage statuses are counted separately: request / pending, confirmation, issuance and receipt.
Cancellation and delay	§2.3 describes the general absence of cancellation/refund. During a long pending, the history is checked and support is contacted with the operation number. The issued amount is debited once.

Payouts — Additional parameters

Parameter	Meaning
Number of active applications	In the verified episode, one PL-W-01 is active at a time. The 250 PLN reserve is applied once before issuance, and the cash desk determines whether the next request can be opened.
Working days and holidays	For FAQ, processing usually takes 24 business hours after approval. §2.10 sets a separate processing maximum of up to 72 hours and does not standardize the calendar for receipt by the recipient.
Manual processing	Manual processing is applied upon a request for additional documents, during the owner verification, or in the case of AML signals. With FAQ, delays on the part of the provider or the bank are possible.
Limits VIP	Under §2.12, the maximum increases with rank. The remaining balance available to the owner is displayed in Withdrawal. In the confirmed row PLN, the values are set for a single profile without the VIP surcharge.

Related reading

Polish cash desk and end-to-end money reconciliation · Payment methods and Polish cash register

Account verification and protection — additional instructions from structured interface texts · Identity and payment data verification